Omnissa Workspace ONE edition comparison

Omnissa Workspace ONE® is a digital work suite that helps IT admins deliver smart, seamless, and secure work experiences from anywhere and on any device. Workspace ONE enables admins to streamline IT operations, enhance the employee experience, and manage and secure endpoints with scalable and cloud-native Unified Endpoint Management (UEM), Digital Employee Experience (DEX), and security products.

Device management

Feature	Use case-based offers				Bundles		
	Employee Essentials	Mobile Essentials	Desktop Essentials	UEM Essentials	Standard	Advanced	Enterprise
Mobile device management (MDM)	✅		✅	✅	✅	✅	✅
MDM policies and profiles, mobile app management (MAM), basic shared device, and Android OEM extension settings across phones, tablets, and laptop devices.							
Modern desktop management	✅	✅	✅	✅	✅	✅	✅
API-driven modern management of desktop operating systems (Windows, macOS). Workspace ONE Mobile Essentials only supports MDM APIs and limited modern desktop management for tablet/kiosk use cases.							
Advanced desktop management		✅	✅		✅	✅	✅
Advanced desktop management capabilities for Windows, macOS, ChromeOS, and Linux that go beyond what's available through MDM APIs.							
Enterprise desktop management		✅	✅				✅
Enterprise-level device management powered by Omnissa Intelligence. Workspace ONE Desktop Essentials and Workspace ONE UEM Essentials include limited capabilities of Omnissa Intelligence, including dashboards, reports, and automation for Workspace ONE UEM and Workspace ONE Intelligent Hub. Workspace ONE Enterprise includes the full Omnissa Intelligence add-on.							

Analytics and automation

Feature	Use case-based offers				Bundles		
	Employee Essentials	Mobile Essentials	Desktop Essentials	UEM Essentials	Standard	Advanced	Enterprise
Reports	✓	✓	✓	✓	✓	✓	✓
Custom point-in-time reports powered by Omnissa Intelligence.							
Point-in-time dashboards	✓	✓	✓	✓	Add-on	Add-on	✓
Pre-built and custom dashboards with device, application, and user data, based on snapshot/point-in-time data, powered by Omnissa Intelligence.							
Advanced dashboards based on trends and historical data	Add-on	Add-on	Add-on	Add-on	Add-on	Add-on	✓
Pre-built and custom dashboards with device, application, and user data, based on historical and trend data, powered by Omnissa Intelligence. Includes advanced dashboarding capabilities such as widget overlay.							
UEM workflow orchestration	✓	✓	✓	✓	✓	✓	✓
Orchestration of UEM tasks with if-this-then-that rules. A modern, low-code, drag-and-drop, canvas-based UI, powered by Omnissa Freestyle Orchestrator, and available within the Workspace ONE UEM console.							
IT workflow orchestration	✓	✓	✓	✓	Add-on	Add-on	✓
Orchestration of IT workflows based on Omnissa Intelligence data. A modern, low-code, drag and drop, canvas-based UI, powered by Omnissa Freestyle Orchestrator, and available within the Omnissa Intelligence console.							
Workflows across third-party applications	Add-on	Add-on	Add-on	Add-on	Add-on	Add-on	✓
Integration with third-party apps that support REST API to expand workflows across the IT ecosystem, powered by Omnissa Intelligence and Omnissa Freestyle Orchestrator. Includes custom and out-of-the-box connectors with ServiceNow and Slack.							

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Security

Feature	Use case-based offers				Bundles		
	Employee Essentials	Mobile Essentials	Desktop Essentials	UEM Essentials	Standard	Advanced	Enterprise
Identity service and secure authentication	✓	✓	✓	✓	✓	✓	✓
Integration with identity providers, federated and mobile SSO, MFA, and conditional access control powered by Omnissa Access.							
Remote access	✓	✓	✓	✓		✓	✓
Per-app VPN powered by Workspace ONE Tunnel.							
Secure email gateway	✓	✓	✓	✓	✓	✓	✓
Access control to the work email server to encrypt data and attachments.							
Threat and compliance data		✓	✓	✓	✓	✓	✓
Threat and compliance data from UEM and Access.							
OS updates tracking and patching		✓	✓	✓	Add-on	Add-on	✓
Visibility into OS updates and patching from Workspace ONE UEM.							
CVE-based tracking and remediation workflows		✓	✓	✓	Add-on	Add-on	✓
Vulnerability tracking in context to device fleet, and remediation via Omnissa Freestyle Orchestrator workflows.							
Risk scoring	Add-on	Add-on	Add-on	Add-on	Add-on	Add-on	✓
AI-driven risk scoring based on device posture and user behavior, enabling risk-based conditional access.							
Integration with security vendors (Trust Network)	Add-on	Add-on	Add-on	Add-on	Add-on	Add-on	✓
Workspace ONE Trust Network powered by Omnissa Intelligence.							

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Digital employee experience (DEX)

Feature	Use case-based offers				Bundles		
	Employee Essentials	Mobile Essentials	Desktop Essentials	UEM Essentials	Standard	Advanced	Enterprise
Employee-facing app/services	✓	✓	✓	✓	✓	✓	✓
Unified app catalog, people search, notifications, self-service support, branding, and a custom home tab. Powered by Workspace ONE Intelligent Hub.							
Mobile productivity apps	✓	✓	✓	✓	✓	✓	✓
Boxer, Content, Web, Send, PIV-D Manager, and Workspace ONE SDK with DLP.							
Advanced dashboards based on user experience data	Add-on	Add-on	Add-on	Add-on	Add-on	Add-on	✓
Prebuilt and custom dashboards with desktop and mobile experience data, including trends and historical data.							
Basic service desk	✓	✓	✓	✓	✓	✓	✓
ServiceNow ITSM connector for help desk with UEM data and actions.							
Advanced service desk	Add-on	Add-on	Add-on	Add-on	Add-on	Add-on	✓
ServiceNow ITSM connector for help desk with Experience data from Omnissa Intelligence with Experience and autocreation of service desk tickets.							
Insights	Add-on	Add-on	Add-on	Add-on	Add-on	Add-on	✓
AI-driven smart alerts.							
Root cause analysis	Add-on	Add-on	Add-on	Add-on	Add-on	Add-on	✓
Troubleshooting of issues with contextual dashboards and AI-driven guided RCA.							
Employee sentiment with surveys	Add-on	Add-on	Add-on	Add-on	Add-on	Add-on	✓
Custom surveys for gathering employee sentiment. Surveys can be scheduled, sent manually, or triggered by an event. Survey results can be used in workflows for further actions.							
Remote support	Add-on	Add-on	Add-on	Add-on	Add-on	Add-on	Add-on
Remote view and control capabilities for Android, iOS, Windows, macOS, and Linux powered by Workspace ONE Assist.							

Virtual

Feature	Use case-based offers				Bundles		
	Employee Essentials	Mobile Essentials	Desktop Essentials	UEM Essentials	Standard	Advanced	Enterprise
Virtual apps (Horizon Apps Universal Subscription)							✓
Delivery of virtual apps across any environment. Includes Omnissa Dynamic Environment Manager (DEM).							

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Workspace ONE add-ons

Take a look at these powerful Workspace ONE add-ons to help meet your organization's needs.

Digital employee experience (DEX)

Add-on name	Use case-based offers				Bundles		
	Employee Essentials	Mobile Essentials	Desktop Essentials	UEM Essentials	Standard	Advanced	Enterprise
Workspace ONE Experience Management	Add-on	Add-on	Add-on	Add-on			✅
Experience scores, proactive issue identification, root cause analysis and remediation, employee sentiment with custom surveys, playbooks, advanced device and app performance metrics. Includes historical data and integrations with third-party apps.							
Workspace ONE Assist	Add-on	Add-on	Add-on	Add-on	Add-on	Add-on	Add-on
Remote view and control capabilities for Android, iOS, Windows, macOS, and Linux.							

Security

Add-on name	Use case-based offers				Bundles		
	Employee Essentials	Mobile Essentials	Desktop Essentials	UEM Essentials	Standard	Advanced	Enterprise
Workspace ONE Risk Analytics	Add-on	Add-on	Add-on	Add-on			✅
Device and user risk scores based on device context and user behavior, leveraging machine learning models, for risk-based conditional access. Includes integration with third-party security vendors via Workspace ONE Trust Network. Also includes historical data and integrations with third-party apps.							
Workspace ONE Mobile Threat Defense		Add-on	Add-on	Add-on	Add-on	Add-on	Add-on
Protect mobile devices from phishing and application, device, and rogue-network originated threats. Powered by Lookout and integrated with Workspace ONE.							

Advanced analytics and automation

Add-on name	Use case-based offers				Bundles		
	Employee Essentials	Mobile Essentials	Desktop Essentials	UEM Essentials	Standard	Advanced	Enterprise
Omnissa Intelligence					Add-on	Add-on	✅
Workspace ONE Experience Management (insights, AI-driven guided RCA, playbooks, etc.), Workspace ONE Risk Analytics, historical and trend data for reports and dashboards, workflows, and integrations with third-party apps.							

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Frontline

Add-on name	Use case-based offers				Bundles		
	Employee Essentials	Mobile Essentials	Desktop Essentials	UEM Essentials	Standard	Advanced	Enterprise
Workspace ONE Frontline Worker		Add-on		Add-on	✓	✓	✓
Advanced management for corporate-owned, shared Android devices used by frontline workers (e.g., rugged and non-rugged smartphones and tablets). Includes support for Workspace ONE Enrollment Configuration Wizard, relay servers, product provisioning, Workspace ONE Launcher, and Workspace ONE Assist.							

XR Hub (VR)

Add-on name	Use case-based offers				Bundles		
	Employee Essentials	Mobile Essentials	Desktop Essentials	UEM Essentials	Standard	Advanced	Enterprise
Workspace ONE XR Hub (VR)		Add-on		Add-on	✓	✓	✓
Advanced headset management and enterprise-grade end-user experiences for virtual reality (VR) headsets with advanced customization options, and identity and access controls.							

To learn more, visit the **Omnissa Workspace ONE UEM** product page.

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